

International Post Charges Easy Guide As at 6 September 2021

A summary of charges for frequently used services



International Post – Services

*Delivery Timeframes

Estimated delivery times in the table below are between metro areas of major cities. Excludes any time in customs and delays due to reasons outside of Australia Post's control. Country specific delivery times are available online at auspost.com.au.

Due to impacts related to COVID-19, estimated timeframes may vary from above due to flight cancellations, government restrictions and reduced air capacity. For the most up to date estimated delivery timeframes, please check auspost.com.au/about-us/news-media/important-updates/coronavirus.

	Economy	Standard	Express	Courier
Weight	Up to 20kg Air (up to 2kg) Sea (2kg to 20kg)	Up to 20kg	Up to 20kg	Up to 20kg
Delivery Timeframes*	Air - 10+ business days Sea - 30+ business days	6+ business days	2-4 business days	1-2 business days
Compensation	Up to \$100 included*** (only for Registered Post International and Economy products with Signature on Delivery purchased).	Up to \$100 included***	Up to \$100 included***	Up to \$100 included***
Tracking†	No	Yes	Yes	Yes
Email tracking notification	N/A	Yes	Yes	Yes
SMS tracking notification	N/A	Yes	Yes	Yes
Signature on Delivery**	Optional	Optional	Included	N/A
Extra Cover ^	Optional	Optional	Optional	Optional

† Track events will vary depending on the service used and how your item is lodged and delivered. For details visit auspost.com.au/parcels-mail/our-tracking-service

** Additional charges apply. Signature on Delivery is only available certain countries. For further details, see our [International Post Guide](#).

***You may also have additional rights to a remedy under the Australian Consumer Law. If you wish to send valuable items, we recommend you add Extra Cover prior to sending your item.

^ Additional charges apply. International Extra Cover is available for selected postal items for certain countries only and is recommended for valuable items. Extra cover costs \$4.00 for each \$100, or part thereof, for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500. Terms and conditions apply, see auspost.com.au/terms-conditions or ask in-store.

A complete range of customs forms:

You need to fill out a customs declaration form for all parcels (and express letters) you send overseas. Save time by completing your customs declaration before lodging your parcel, to find out more head to auspost.com.au/sending/send-overseas/customs-forms-regulations.

Generic CN23

Used with Express and Standard documents and merchandise and Economy merchandise.

Economy Air CN22

Used with:

- Economy Air parcels up to and including 2kg
- Value under \$500
- When no extra features are added

Airway Bill and Customs Declaration

Used with Courier documents and merchandise.

Handy hints on sending overseas

When sending items overseas, please use the following checklist to help ensure fast and safe delivery of your item.

Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

Can you send your item to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

Does your item contain valuables?

This service is suitable for sending items up to \$100 in value. If your item is valued over \$100, you should purchase Extra Cover – it provides loss or damage cover from \$100 up to \$5000. This service is not suitable for items over \$100 such as jewelry, electronics or passports unless Extra Cover is purchased.

If your parcel is lost or damaged, and you haven't purchased Extra Cover, compensation of up to \$100 and a postage refund may be payable. Subject to the Australian Consumer Law, Australia Post does not accept liability for any consequential or indirect loss or damage arising due to any failure related to our service. Neither the cover included with our service nor the purchase of Extra Cover limits any rights you may have under the Australian Consumer Law.

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly to ensure safe delivery. We strongly recommend taking out extra cover on your valuable items. Some countries will only accept valuable items if they are insured.

Country restrictions

For specific country restrictions, refer to the [International Post Guide](#) or online at auspost.com.au/ipg.

International Post and the GST

- Unless indicated otherwise, international post charges are GST-free.
- A range of specially designed GST-free stamps is available for international mail.
- If you use a postage meter to apply postage to international mail, you are required to apply postage at 10 percent above the published rate to offset input credits you may claim.
- If you wish to use domestic stamps on international mail, then you are required to affix postage at 10 percent above the published rate, for GST purposes.

If you require further information, please ask at your local Post Office or go online auspost.com.au/sending/send-overseas.

International delivery

Letters and documents



Letters overseas **must only** contain printed material with no commercial value.

Small letters

Small letters include enveloped mail, lettersheets and unenclosed postcards.

A small letter is:

- no larger than 130mm x 240mm
- no thicker than 5mm
- no heavier than 250g.

Large letters

A large letter is:

- rectangular in shape
- no heavier than 500g
- no thicker than 20mm
- no larger than 260mm x 360mm
- not a small letter

Own packaging

Economy Air Letters

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4* UK & Europe \$	Zone 5 Rest of World \$
Small letters	2.50	2.70	3.40	3.50	3.70
Large letters	8.50	9.60	13.50	14.60	15.00
Seasonal greeting card up to 20g enclosed in a sealed envelope and endorsed card only – only available during November and December	2.40	2.40	2.40	2.40	2.40

* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information auspost.com.au/sending/send-overseas/international-zones

Prepaid options

Express – Prepaid envelopes

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4* UK & Europe \$	Zone 5 Rest of World \$
Medium (C4) 229 x 324	250g	28.50	31.00	34.00	37.00	42.00
Large (B4+) 390 x 290	500g	30.20	33.90	36.00	41.40	46.80

For complete country zoning information ask at your local Post Office or visit auspost.com.au/sending/send-overseas/international-zones.

Up to 5% discount for 5 or more International Express envelopes to the same zone.

Economy – Aerogrammes – All Zones

Single aerogramme	\$2.75
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Economy – Prepaid Air Mail envelopes – All Zones

Size (mm)	Maximum		Charge per article \$	Charge per pack of 10 \$		Total minimum charge when purchasing 5 packs of 10 \$
	weight	thickness		single pack	5+ packs^	
DL (110 x 220)	50g	5mm	3.70	35.20	33.30	166.50
C4 (324 x 229)	250g	20mm	10.00	95.00	90.00	450.00

Registered – Prepaid envelopes – All Zones

Size (mm)	Maximum weight	Charge per item \$	Charge per pack of 10 \$		Total minimum charge when purchasing 5 packs of 10 \$
			single pack	5+ packs^	
130 x 240 – to enclose a DL envelope	500g	17.70	168.25	159.40	797.00
250 x 353 – B4	500g	27.50	261.25	247.50	1237.50

Add-on features

Extra Cover for loss or damage.	\$4.00 for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500.
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The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. Extra Cover is not available for Registered Post International. For further details, see our International Post Guide at auspost.com.au/international.

* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information auspost.com.au/sending/send-overseas/international-zones

^ In order to receive this per pack price, you must purchase at least 5 packs of 10. The total price you pay will vary depending on how many packs of 10 you purchase above the minimum 5 packs.

International delivery
Parcels



Standard Parcel Prices by weight

Use your own packaging or select from our range of packaging products below.

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
250g	15.20	18.90	21.00	26.40	31.80
500g	18.20	21.90	24.00	29.40	34.80
1kg	24.00	33.60	36.90	42.30	51.35
1.5kg	29.80	45.30	49.80	55.20	67.90
2kg	35.60	57.00	62.70	68.10	84.45
Every Additional 0.5kg (20kg Max) *	35.60 +3.25/0.5kg	57.00 +4.50/0.5kg	62.70 +5.25/0.5kg	68.10 +5.00/0.5kg	84.45 +8.50/0.5kg
Economy Air Parcel Service (2kg limit)	\$4 cheaper at each Standard Parcel price point up to 2Kg				
Express Parcel Service	Add \$15 at each Standard Parcel price point				
Courier Parcel Service	Add \$75 at each Standard Parcel price point				

* Rounded up nearest 0.5 kg in weight

† Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa.
Refer to the international zone guide for more information auspost.com.au/sending/send-overseas/international-zones

Prepaid options

Standard

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	18.20	21.90	24.00	29.40	34.80
Medium satchel (265 x 379)	1kg	24.00	33.60	36.90	42.30	51.35
Large satchel (250 x 405)	2kg	35.60	57.00	62.70	68.10	84.45
Box (310 x 225 x 102)	5kg	55.10	84.00	94.20	98.10	135.45

Express

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	33.20	36.90	39.00	44.40	49.80
Medium satchel (265 x 379)	1kg	39.00	48.60	51.90	57.30	66.35
Large satchel (250 x 405)	2kg	50.60	72.00	77.70	83.10	99.45
Box (310 x 225 x 102)	5kg	70.10	99.00	109.20	113.10	150.45

For complete country zoning information ask at your local Post Office or visit auspost.com.au/international.
Up to 5% discount for 5 or more International Express satchels of the same size to the same zone.

Courier

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	93.20	96.90	99.00	104.40	109.80
Medium satchel (265 x 379)	1kg	99.00	108.60	111.90	117.30	126.35

For complete country zoning information ask at your local Post Office or visit auspost.com.au/international.

Add-on features

Signature on Delivery (SOD)* Available with Economy and Standard parcel services only, (included with Express).	\$5.50
Extra Cover for loss or damage.**	\$4.00 for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000

* The signature on delivery fee does not apply to International Express. Signature on Delivery is only available to certain countries. For further details, see our International Post Guide at auspost.com.au/international.

** The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. For further details, see our International Post Guide at auspost.com.au/international.

† Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa.
Refer to the international zone guide for more information auspost.com.au/sending/send-overseas/international-zones

International delivery
Parcels



Own packaging

Use your own packaging or select from our range of packaging products available in store.

Economy Air (up to 2kg)

Weight^	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 50g	8.90	10.10	13.90	15.30	17.80
Over 50g up to 250g	11.20	14.90	17.00	22.40	27.80
Over 250g up to 500g	14.20	17.90	20.00	25.40	30.80
Over 500g up to 1kg	20.00	29.60	32.90	38.30	47.35
Over 1kg up to 1.5kg	25.80	41.30	45.80	51.20	63.90
Over 1.5kg up to 2kg	31.60	53.00	58.70	64.10	80.45

Economy Sea (Over 2kg)

Weight^	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Over 2.5 kg up to 3kg	Not available for Zone 1 & 2		51.95	55.80	69.35
Over 3kg up to 5kg			71.95	73.80	89.35
Over 5kg up to 10kg			121.95	118.80	139.35
Over 10kg up to 15kg			171.95	163.80	189.35
Over 15kg up to 20kg			221.95	208.80	239.35

Standard

Weight^	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	15.20	18.90	21.00	26.40	31.80
Over 250g up to 500g	18.20	21.90	24.00	29.40	34.80
Over 500g up to 1kg	24.00	33.60	36.90	42.30	51.35
Over 1kg up to 1.5kg	29.80	45.30	49.80	55.20	67.90
Over 1.5kg up to 2kg	35.60	57.00	62.70	68.10	84.45
Over 2.5 kg up to 3kg	42.10	66.00	73.20	78.10	101.45
Over 3kg up to 5kg	55.10	84.00	94.20	98.10	135.45
Over 5kg up to 10kg	87.60	129.00	146.70	148.10	220.45
Over 10kg up to 15kg	120.10	174.00	199.20	198.10	305.45
Over 15kg up to 20kg	152.60	219.00	251.70	248.10	390.45

^ Additional weight break prices are available, for more information ask at your local Post Office or visit auspost.com.au/sending/send-overseas.

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/sending/send-overseas.

Express

Weight^	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	30.20	33.90	36.00	41.40	46.80
Over 250g up to 500g	33.20	36.90	39.00	44.40	49.80
Over 500g up to 1kg	39.00	48.60	51.90	57.30	66.35
Over 1kg up to 1.5kg	44.80	60.30	64.80	70.20	82.90
Over 1.5kg up to 2kg	50.60	72.00	77.70	83.10	99.45
Over 2.5 kg up to 3kg	57.10	81.00	88.20	93.10	116.45
Over 3kg up to 5kg	70.10	99.00	109.20	113.10	150.45
Over 5kg up to 10kg	102.60	144.00	161.70	163.10	235.45
Over 10kg up to 15kg	135.10	189.00	214.20	213.10	320.45
Over 15kg up to 20kg	167.60	234.00	266.70	263.10	405.45

Courier

Weight^	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	90.20	93.90	96.00	101.40	106.80
Over 250g up to 500g	93.20	96.90	99.00	104.40	109.80
Over 500g up to 1kg	99.00	108.60	111.90	117.30	126.35
Over 1kg up to 1.5kg	104.80	120.30	124.80	130.20	142.90
Over 1.5kg up to 2kg	110.60	132.00	137.70	143.10	159.45
Over 2.5 kg up to 3kg	117.10	141.00	148.20	153.10	176.45
Over 3kg up to 5kg	130.10	159.00	169.20	173.10	210.45
Over 5kg up to 10kg	162.60	204.00	221.70	223.10	295.45
Over 10kg up to 15kg	195.10	249.00	274.20	273.10	380.45
Over 15kg up to 20kg	227.60	294.00	326.70	323.10	465.45

^ Additional weight break prices are available, for more information ask at your local Post Office or visit auspost.com.au/international.

* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit auspost.com.au/international.

International delivery

Charging zones

Charging zones for Parcels and letters as follows:
Zone 1: NZ, **Zone 2:** Asia Pacific, **Zone 3:** US & Canada, **Zone 4:** UK & Europe & **Zone 5:** Rest of World.

Zone 1 – New Zealand

New Zealand

Zone 2 – Asia Pacific

American Samoa	India	Nauru	Papua New Guinea	Thailand
Bangladesh	Indonesia	New Caledonia	Philippines	Timor-Leste
Cambodia	Japan	Niue	Pitcairn	Tokelau
China	Kiribati	Nepal	Samoa	Tonga
Cook Islands	Laos	North Korea	Singapore	Tuvalu
Fiji	Macao	Northern Mariana Islands	Solomon Islands	Vanuatu
French Polynesia	Maldives	Pakistan	South Korea	Vietnam
Guam	Marshall Islands	Palau	Sri Lanka	Wallis and Futuna
Hong Kong	Micronesia		Taiwan	

Zone 3 – US & Canada

Canada	USA	United States Minor Outlying Islands
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Zone 4 – UK & Europe*

Albania	Denmark	Ireland	Norway	Spain
Austria	Estonia	Italy	Poland	Sweden
Belgium	Finland	Kosovo	Portugal	Switzerland
Bosnia and Herzegovina	France	Malta	Romania	Turkey
Brazil	Germany	Montenegro	Russian Federation	Ukraine
Bulgaria	Greece	Myanmar (Burma)	Serbia	United Kingdom
Cyprus	Hungary	Netherlands	Slovakia	
Czech Republic	Iceland	North Macedonia	South Africa	

* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information auspost.com.au/sending/send-overseas/international-zones.

Zone 5 – Rest of World

Afghanistan	Congo (Democratic Republic)	Guinea-Bissau	Moldova	Saudi Arab
Algeria	Congo (Republic)	Guyana	Mongolia	Senegal Seychelles
Angola		Haiti	Montserrat	Sierra Leone
Anguilla	Costa Rica	Holy See	Morocco	Somalia
Antigua and Barbuda	Cote d'Ivoire	Honduras	Mozambique	Sudan
Argentina	Croatia	Iran	Namibia	Suriname
Armenia	Cuba	Israel	Nicaragua	Syria
Aruba	Curacao	Jamaica	Niger	Tajikistan
Azerbaijan	Dijibouti	Jordan	Nigeria	Tanzania
Bahamas	Dominica	Kazakhstan	Oman	Togo
Bahrain	Dominican Republic	Kenya	Panama	Trinidad and Tobago
Barbados	Ecuador	Kuwait	Paraguay	
Belarus	Egypt	Kyrgyzstan	Peru	Tunisia
Belize	Eswatini	Latvia	Puerto Rico	Turkmenistan
Benin	Ethiopia	Lebanon	Qatar	Turks and Caicos Islands
Bermuda	Falkland Islands (Malvinas)	Lesotho	Reunion	Uganda
Bhutan	Faroe Islands	Liberia	Rwanda	United Arab Emirates
Bolivia	French Guiana	Libya	Saint Helena, Ascension and Tristan da Cunha	Uruguay
Burkina Faso		Liechtenstein		
Burundi	Gabon	Lithuania	Saint Kitts and Nevis	Uzbekistan
Cameroon	Gambia	Luxembourg	Saint Lucia	Bolivarian Republic of Venezuela
Cape Verde	Georgia	Madagascar	Saint Martin (French part)	Virgin Islands (British)
Cayman Islands	Ghana	Malawi	Saint Pierre and Miquelon	Virgin Islands (US)
Central African Republic	Gibraltar	Malaysia	Saint Vincent and the Grenadines	Yemen
Chad	Greenland	Mali		
Chile	Grenada	Martinique		
Colombia	Guadeloupe	Mauritania		
Comoros	Guatemala	Mauritius		
	Guinea	Mexico		

The above countries together account for the majority of outgoing international mail.
For complete country zoning information ask at your local Post Office or visit auspost.com.au/sending/send-overseas/international-zones.

